

COCKBURN

CITY OF COCKBURN OFFICIAL NEWSLETTER ISSN 1035 - 0956 No. 43 AUGUST/SEPT 2001

SOUNDINGS

Message From Your Mayor

Budget Set At Half Of Inflation Rate

Your Council is committed to providing a high quality of service at a reasonable cost to its residents. That is why I am proud to be a part of a Council that is introducing a number of new services and improving its existing services this year, whilst keeping the budget increase to 3% which is a good result considering that inflation ran at 6% last year.

Councillors, having gone through an election process in December, were very mindful of the many requests we all received during our respective campaigns and where possible, we have to the best of our ability, met these requests.

Some of the highlights of the budget are;

- An extra \$450,000 being provided for improvements in our parks.
- Funding for the Greening Plan increased from \$100,000 to \$200,000.
- A full 12 months of funding for the Success shopfront Library \$210,000.



- Funds being allocated to remove graffiti from public property
- Two mobile skate parks to be purchased and used in various locations throughout the City.
- A \$585,000 commitment to Law and Order and Public Safety.

There are a myriad of other initiatives too numerous to mention all focussed on one common denominator, that is, your Council's commitment to make our City the best place to live, work and visit in the Perth metropolitan area. The initiatives in the Budget are designed to take us toward our common goal.

Mayor Stephen Lee

43 Britannia Avenue

BEELIAR WA 6164

Home Phone/Fax: 9434 1547

EVENTS CALENDAR

18th SEPTEMBER
Next Council Meeting

23rd SEPTEMBER
Bibra Lake Fun Run

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Look Who's at Gateways Shopping Centre

Major Stores

Action	9414 5444
Woolworths	9414 5222
Woolworths Liquor	9414 5222

Food

Donut King	9498 5248
Gateways Chinese Restaurant	9498 6313
Gateways Fish & Chips	9414 6038
Good Life Health Foods	9498 5000
Micachinos Cafe	9498 5242
Oven Delight Patisserie	9498 5599
Subway	9498 5200
Wendy's	9498 5508

Fashion

Gekko Fashion	9498 6600
Kay's Bags	9414 6785
Rockmans	9414 5600
Showcase Jewellers	9498 5276
Surf's Up Surf Shop	9414 6317

Services

Australia Post	9498 5263
BankWest	131718
Checkers (Mens Hairdressing)	9414 6655
Clear Image Skin Clinic	9498 5188
De La Rose Creations	9498 5322
Farrington Drycleaners	9498 5316
Fixit Multi Services	9498 5958
Gateways Dental Centre	9498 5122
Gateways Medical Centre	9414 6777
Harvey World Travel	9414 6788
Kodak Express	9498 5255
OPSM	9498 5855
Price Wave (Ladies Hairdressing)	9414 6655
Richard Noble & Co.	9414 5111
Success Public Library	9414 5599
Video Ezy	9498 5111

Household

Gateways Newsagency & Lottery Centre	9498 5222
Knives Forks & Allsorts	9498 5888
Pharmacy Plus	9498 5977
Red Dot	9414 6722
Tandy Electronics	9414 5948
Thrifty Link Hardware	9414 5333

Look for
the all New
ED HARRY store
opening soon

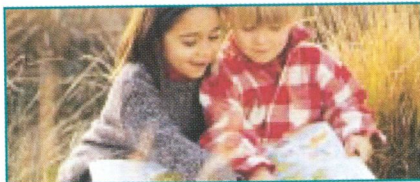


IT PAYS TO SHOP AT GATEWAYS!

CHILDRENS BOOK WEEK at Gateways

Great tales to be told...bring the kids to listen to storytelling

Wednesday 22 August 3.30pm
Thursday 23 August 3.30pm
Friday 24 August 11.30am



Visit the Success Public Library to collect your colouring-in competition, with heaps of prizes to be won.

Thomsons Lake Medical Centre

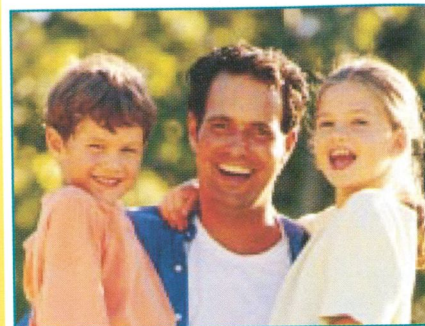
Shop 30,
Gateways Shopping Centre
Telephone: 9414 6777



Opening Hours:

Monday to Thursday 8.00am-7.00pm
Friday 8.00am-6.00pm
Saturday 8.00am-12.30pm
Sunday & Public Holidays Closed

Remember Fathers Day Sunday 1 Sept 2001



You'll find the perfect Father's Day gift for your Dad at Gateways Shopping Centre

'The Fresh Food People'
WOOLWORTHS



ACTION
Packed full of GOOD TASTE

Corner Beeliar Drive & Kwinana Freeway Telephone 9498 5577 Facsimile 9498 5588



CITY OF COCKBURN BUDGET 2001 /02

In formulating the 2001/02 Budget your Council has endeavoured to meet the needs of its residents while achieving a balanced budget. A Council such as ours must provide for infrastructure to help the expansion of our residential and commercial base while ensuring that we allocate adequate funding for the essential elements that all local government authorities must provide.

The City has embarked on a major recycling program. In May/June 2001 all ratepayers were supplied with a second 240-litre bin for recycling. The rubbish rate will be increased by \$24.00 this financial year to implement the program for a full year and to contribute to the construction of the new recycling plant in Canning Vale.

The shopfront library established at the Gateways Shopping Centre in March 2001 will be in its first full year of operation at a cost of \$210,000.

An extra \$450,000 has been provided for improvements in the Parks Services area. Streetscaping has been targeted as an area of concern to ratepayers and improvements are planned in the standards in existing suburbs as well as maintaining the areas provided by developers in new suburbs. Funds to implement the Greening Plan for the City have increased from \$100,000 to \$200,000. The standard of parks, playgrounds and sportsgrounds continue to be improved and increased attention paid to verge maintenance on the City's major entry roads.

The second carriageway of Beeliar Drive from Wentworth Parade to Hammond Road is to be constructed at a cost of \$950,000 and \$1.1m is to be spent on Spearwood Avenue from Yangebup Road to Stock Road. The Roads Services area has increased funding from \$145,000 to \$289,000 to continue implementation of the Cockburn Bike Plan, which will see an interconnected series of bike paths across the entire district. Expenditure on cleaning up of litter on road verges has increased from \$163,000 to \$292,000. An amount of \$350,000 will be spent on the slab footpath replacement program.

Funds have been provided to operate a Transfer Station

for use by trailers at a cost of \$250,000 for six months. It is anticipated that the station may be operational from January 2002. Funds for construction of the Transfer Station have already been provided from the Rubbish Development Reserve Fund.

Security Patrols are to be commenced in the Beeliar-Panorama Gardens area with the cost of these patrols funded by a service charge on property owners in that area. Funds have also been provided to remove graffiti from public property in addition to Council owned property.

Council continues to put emphasis on the protection of our environment and a number of environmental projects will be undertaken including \$120,000 to further implement the Yangebup Lake Management Plan.

Construction of new clubrooms/hall facilities at Beeliar East will cost \$1.147m. Grants towards the cost of the facilities from various government agencies of \$697,000 are anticipated. Two mobile skate parks are to be purchased for use at various sites around the City and the Watson Reserve Changerooms are to be upgraded at a cost of \$75,000.

In Council's last Budget reference was made to the possible need to increase rates, borrow loan funds or use Reserve Funds to pay the costs of the Douglas Inquiry. Following intense lobbying by Council and Staff, and the change of Government at the State elections, Council is no longer required to repay the \$1.7m.

The Council is committed to providing a high quality of service to its residents and methods for improvement are always being considered. This Budget contains many small but significant items that will overall improve the quality of life for the Cockburn community. Full details of the works and projects to be undertaken are contained in Council's Budget papers, copies of which are available at all Libraries and at the Administration Offices at Coleville Crescent, Spearwood.



Council Rates

Rates will be issued on August 14, 2001. There are two methods for paying your rates, payment in full by the due date, OR payment by instalments. You will be entitled to a discount and be eligible for the incentive draw if you choose the first option and pay your rates in full by September 18, 2001. For those not paying in full, the instalment option is available. You can pay by 2 instalments that will fall due

1st instalment 18/09/01

2nd instalment 22/01/02

or by 4 instalments due

1st instalment 18/09/01

2nd instalment 20/11/01

3rd instalment 22/01/02

4th instalment 26/03/02

The first instalment (inclusive of any arrears) must be paid in full by the due date. Failure to pay the first instalment by the due date will forfeit your option to pay by instalments.

There are new changes for pensioner rebate entitlements. Full Pensioners who meet the eligibility criteria below, are entitled to claim a rebate of up to 50% off the current years rates, or may defer payment of those rates. Persons who hold a Seniors Card issued by the Office of Seniors Interests AND a Commonwealth Seniors Health Card are entitled to the same level of concession as a Full Pensioner.

Seniors who meet the following eligibility criteria are entitled to claim a rebate of up to 25%, where the rebate is limited to a maximum amount.

To be eligible for concessions under the Rates and Charges (Rebates and Deferments) Act 1992, an applicant must:

Be the owner and reside in the property on 1 July of the rating year:

If a Pensioner, either:

Be in receipt of a pension and hold a pensioner concession card or State concession card;

OR

Hold a Seniors Card issued by the Office of Seniors Interests AND a Commonwealth Seniors Health Card;

OR

Hold a Seniors Card issued by the Office of Seniors Interests:

Register your entitlement with Council or the Water Corporation (concessions only apply once

your application is received and registered).

A pro-rata rebate may be available from the date of registration to Pensioners and Seniors who become eligible AFTER 1 July of the rating year.

Please contact Council where you have rate arrears outstanding on the property and you meet the eligibility criteria. You may be able to enter into an arrangement that entitles you to a rebate or deferment.

If your circumstances change - particularly with respect to your ownership or occupation of the property, or your eligibility as a Senior or Pensioner - you must notify Council and the Water Corporation. Your registration will be cancelled or amended, as appropriate.

Council Rates Section would like to advise that the City of Cockburn is now participating in CENTREPAY, Centrelink's direct deduction facility. Should you wish to avail yourself of this service, please contact Council's Rates Section on 9411 3475.

The City of Cockburn has a free and confidential Financial Counselling Service available to ratepayers. Should you wish to avail yourself of this service, you need to ring to make an appointment in Atwell, 9414 6302, or Coolbellup, 9331 1174. If you think there is a chance you may need this service in the future, don't wait call now.

OR

If you know you will be unable to keep to any of the methods of payments, you must upon receipt of your rates notice, make an arrangement which you are able to maintain.

There will be a standard administration fee of \$20.00 applicable to alternative arrangements.

"You will be entitled to a discount and be eligible for the incentive draw if you choose the first option and pay your rates in full by September 18, 2001"





Library Activities

Coolbellup Public Library presents a
Reading and Writing Roadshow
FOR SENIORS' WEEK 2001

Rave Review Session

Tuesday 30th October 6.30pm – 8.00pm

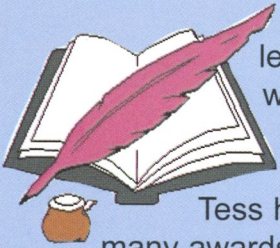
Reading for pleasure with a difference. Join the Library's Bookclub members as Ron Davis returns to stimulate our skills in discussing and enjoying the novels we read. Friendly discussions, different perspectives and a delicious supper will provide an enjoyable evening out.

Creative Writing Workshop

Wednesday 31st October 9.45am – 11.45am

Tess Williams, another local Coolbellup author, and UWA lecturer, will talk about the craft of writing and give practical advice for those who are wishing to develop their own writing skills.

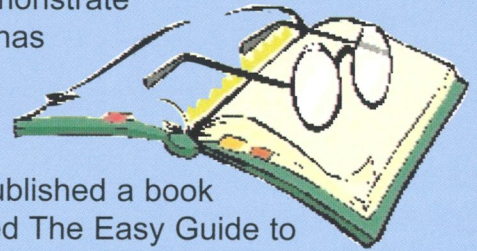
Tess has won and been shortlisted for many awards including Aurealis Awards, World Fantasy Award, James Tiptree Award, William Atheling Jr Award and the PRISM awards. Her latest novel is 'Sea as a Mirror', a novel which goes beyond the normal boundaries of science fiction.



Face Reading Session

Thursday 1st November 10.45am – 11.45am

Reading with a difference! Cazee Carew will come and speak about the oriental art of face reading and will use willing volunteers from the audience to demonstrate this art. Cazee has recently given talks in the eastern states and last year published a book on the topic titled The Easy Guide to Reading Faces. Cazee's sessions are always entertaining and fun with a lot of interaction with the audience. Morning tea will be served afterwards.



Bookings for any of these sessions can be made by phoning 931 4 1695

OR

**by visiting the Coolbellup Library.
Please book before Friday 26th October.**

ALBERT'S ALL SUBURBS CATERING – FOODSAFE

The City of Cockburn's Health Services would like to take this opportunity to congratulate the team of dedicated staff at Albert's All Suburbs Catering for recently being accredited as FoodSafe. In order to achieve accreditation, the team needed to show competency in food handling and implement the practices of temperature and delivery monitoring and scheduled cleaning. These efforts aim to assist in the production of safe food.

FoodSafe is a food handler training program designed by the Australian Institute of Environmental Health. For more information on FoodSafe please contact Council's Health Service on 9411 3589.



HOME BUSINESSES AND THE COUNCIL

From time to time the Council receives complaints from residents about potential home businesses being operated without approval from the City, or in breach of the Town Planning Scheme.

When Council officers visit a property following a complaint about an alleged home occupation, more often than not it is found that there is no home occupation in existence, and the alleged "offender" is merely carrying on with a hobby, home maintenance or personal vehicle maintenance. Therefore, it would be unreasonable for the City to enforce the Local Planning Laws in this instance, unless in the opinion of the Council, the activities were causing disruption or generally affecting the amenity of the area.

However, the City will draw the line between what can be construed a business and personal use. Any business that is run from a residence in Cockburn must have the relevant approvals from the City's Planning and Development Services. Any person who operates a home occupation in a residential area without the necessary approvals is in breach of the Town Planning Scheme and is committing an offence.

Some signs that a home occupation may be operating are:

- Abnormal levels of noise coming from a shed or garage on the property for sustained periods;
- Types of noise, i.e. the type generated by air or electrical tools or by the servicing and repair of vehicles and other appliances;
- Excessive visits to the property by cars and/or commercial vehicles;
- Signage at the front of the lot advertising goods for sale or services to be rendered.

The City does allow certain

types of home occupations to be operated, generally those that will not cause potential problems with neighbours.

However, if the scale of the operation is considered excessive for a residential area, it is suggested that a Commercial or Light Industrial lot be sought.

For more information regarding home occupations and permits please contact Council's Planning Services.



Bulk Waste Program

Junk Collection

Area 1	Area 2
17 September 2001	24 September 2001

Green Waste

Area 1	Area 2
5 November 2001	12 November 2001

All waste needs to be on the verge by 6:30am on the first day of the collection and will be picked up some time during that week. Please do not place waste on the verge any earlier than two weeks before the collection commencement date.

The Bulk Waste Collection for rural areas only will commence on 29 October and will be by ringing to register the property address.

Leaflets, with full details as to which area your suburb is in, and phone numbers to ring for registration, will be delivered to properties before each collection. Please wait till you have received your leaflet before ringing.

Recycling Increases in Cockburn

In the past two months since the City started its yellow topped wheelie bin recycling program, 880 tones of recyclables have been collected. Shown in the photo is just a small sample of the recyclable material collected so far. This is 3 times as much as was collected before the program started! Thank you to everyone for taking on recycling so enthusiastically. Keep up the good work.



Lethal Leisel Ducks into South Lake

Cockburn kids were the first in Australia to get some winning tips from MILO Swim Australia Ambassador, Leisel Jones, when she made a whirlwind visit to the South Lake Leisure Centre Swim School Thursday, August 2nd.

Leisel, in Perth for the Australian Short-Course Swimming Championships, took time out to teach stroke work and sign autographs for children at the Swim School. Her visit, accompanied by fellow Aussie swimming teammates, comes straight from the World Swimming Championships in Japan.

South Lake Leisure Centre Swim School co-ordinator, Lari McDonald, said the City of Cockburn facility was thrilled to be chosen as the only WA swim school, and one of just a handful of national swim schools, to receive a special visit by Leisel.

MILO Swim Australia, a community service program of the Australian Swimming Coaches and Teachers Association, only registers swim schools that meet industry standards to operate its world leading Swim School Development Program. It was launched by the Federal Minister for Sport and Recreation in 1997.

Leisel was appointed MILO Swim Australia Ambassador late last year. She promotes the many benefits of learning to swim, including drowning prevention; and encourages swim school "graduates" to join a swimming club.



SOUTH LAKE LEISURE CENTRE – NEW MEMBERSHIP STRUCTURE

The South Lake Leisure Centre has introduced a new membership structure for patrons to enjoy. As a City of Cockburn facility, one of the Centre's goals is to provide flexibility and attract as many community members as possible.

The new membership structure has been designed to give patrons the flexibility to tailor membership packages that suit their needs. Patrons can choose from 1 to 4 options for their membership, paying only for the options they wish to use. The four options to select from are:

Gym - members are entitled to full use of the gym facilities including cardio equipment, machine weights and free weights. Members are also entitled to an appraisal on joining and a reappraisal every 3 months if desired.

Pool, Spa, Sauna - members are entitled to full use of the pool spa and sauna facilities.

Fitness Classes - members are entitled to unlimited class sessions listed on the monthly Fitness Class Timetable.

Water Aerobics - members are entitled to unlimited aquarobic sessions listed on the monthly Water Aerobic Timetable.

While there have been some patrons of the Centre dissatisfied by the changes to the membership structure, the new structure is fairer on most users and offers cheaper prices for the majority of the community. Some concern has been registered regarding access to the creche, the cost of which is now subjected to user contribution and is no longer included in membership packages.

If you have any queries regarding the Centre's new membership structure or payment options, please contact South Lake Leisure Centre on 9417 3003, as it is our objective to provide our residents with high quality services at a fair price to all.

SCHOOL AND COMMUNITY PLANTING A SUCCESS

The revegetation work in our conservation work continues. This years planting was a huge success and we would like to thank all of those people who participated this year. Education is a very important tool in promoting the benefits of conservation and we would also like to thank the students and teachers from the following schools and the Spearwood Girl Guides for their efforts at these reserves.

Rehoboth Christian School	Yangebup Lake
Koorilla Primary School	Bibra Lake
Newton Primary School	Market Garden Swamp
Phoenix Primary School	Manning Lake
Coogee Primary School	McNeil Field
Spearwood Girl Guides	Lot 23 Rockingham Road

**For further information on Councils
revegetation program contact Council's
Environmental Services Section on 94113505.**



SEE THE FUTURE

O C N
C O V
I N I
A O R
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Cockburn's Draft Sustainable Development Strategy Is out for public comment

Copies are available on the City of
Cockburn's web site and Libraries

Send comments to The City of Cockburn -
Environmental Services, PO Box 1215, Bibra Lake WA 6965
Please submit comments by 19/10/2001

**To help formulate your Comments
The City of Cockburn invites you to a
Community Visioning workshop to discuss
SUSTAINABILITY AT THE LOCAL LEVEL
The workshop will be held at the Lesser Hall
(Spearwood) Monday the 17th of September 2001
at 7pm**



SAFER CITY

Council Steps Up Its Response to Graffiti.....

Graffiti and vandalism, particularly of public property, has been identified, in surveys, as one of the major issues of concern within our community. In response to these findings, the City is creating a new system for reporting and removing graffiti from public property.

The purpose of this new anti graffiti program is to provide a process by which vandalism of public property and the removal of graffiti from public facilities can be adequately and uniformly addressed. This applies not just to Council owned public property, but includes property which is owned or managed by any other public or Government authority and is located on public property or shares a common boundary with any public property. However it does not cover structures or equipment located inside any property, privately owned or otherwise. This means, the wall that borders your property and a Council reserve is covered, but your house within that wall is not.

So, just what is Council proposing to do about graffiti? Graffiti of an offensive nature will be removed from all public property within one working day of notice being provided to Council, if possible. Graffiti of a non offensive nature will be removed from all public property within three working days of notice being provided to Council, again if possible.

When possible, damage from vandalism of public property which prevents equipment from functioning will be made safe and/or repaired within one working day of notice being provided to Council. Minor damage to public property will be repaired within five working days of Council being notified, again when possible.

To enable you to report vandalism and graffiti to Council, a "hotline" number is planned to start soon. Once the "hotline" is set up, you will read about it in this publication, and other local media.

CRIME RATE DOWN

The Cockburn Police Sub District has reduced the crime overall in the following categories for the year July 2000 to June 2001.

Burglary offences down 20% - Representing 263 less Burglaries

Assault offences down 12% - Representing 31 less Assaults

Stolen Motor Vehicles down 21% - 74 less vehicles stolen in the District

Drug detection offences up 40%, a positive result due to Police targeting drug offenders.

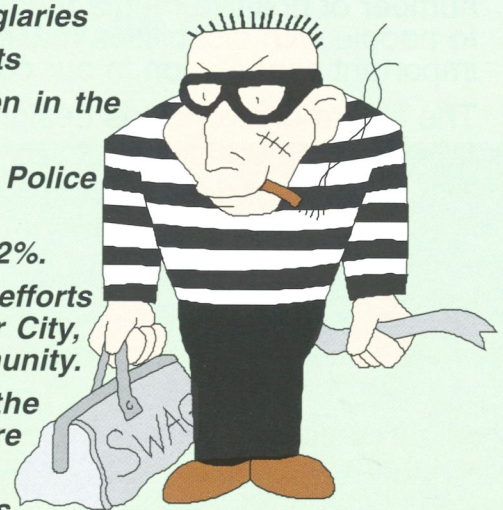
The total reported offences for all categories are down by 2%.

These results have been achieved due to the concentrated efforts and crime strategies of local Police, Cockburn Council Safer City, Neighbour Hood Watch and concerned residents of our community.

When you take into consideration the population of the Cockburn District has grown over 3% these results are encouraging.

The Community is requested to report any suspicious behavior to Police on:

**Head Quarters 9222 1111
Crime Stoppers 1800 333 000
Or your local Police on 9418 2409.**



WHAT IS THE YAC?

The Youth Advisory Council (YAC) was established in 1993 to provide advice on youth issues to Cockburn City Council. In 1997 YACs were established statewide to provide advice to the State Minister for Youth Affairs. The YAC aims to represent the aspirations, views and needs of young people and to participate in issues and projects for the betterment of young people living in Cockburn.

The YAC meets once a month for meetings of the full council and at other times in between for meetings of various subcommittees working on a variety of youth projects. Some of the projects underway for 2001 include production of the youth magazine "Re-Generate", Youth Forum, administering money for U-Fund, developing workshops and gigs to take place throughout the year and organising the Youth Festival held in October.

New Youth Advisory Councillors

Cockburn's Youth Advisory Council has some new members:

Ryan Bulluss of Spearwood, aged 13, is a student councillor and member of a debating team at Hamilton Senior High School. He sees boredom, drugs, smoking and bullying as the biggest issues facing young people today, and wants to make things happen for young people in Cockburn including events and exhibitions.

Rebecca Mellowship of Coolbellup, aged 19, was a Cockburn YAC member last year but had to resign due to change in address. She has now come back to Cockburn and is keen to carry on speaking out for youth on issues which concern them most. She also plays an active role in organising events such as the Frosh Youth Festival and writing for the youth magazine, ReGenerate.

Shawn Lynch of Kardinya, aged 16, works in Hamilton Hill which qualifies him for membership to the YAC. He is in Year 11 at Christian Brothers College in Fremantle. Has a passion for youth affairs and wishes to play a significant role in promoting accurate and positive representation of youth and youth issues in the media.

Jelena Benic of Beeliar, aged 16, as a member of the National Youth Roundtable 2001, Jelena plays an active role on the Families, Communities and Environment Team. Jelena has already organised a family activity in Beeliar in an effort to strengthen family unity and is currently working on interviewing members of the community regarding family issues. Jelena's commitment to youth is also demonstrated by her participation in the peer support program at her school.

Disability Award

The Disability Advisory Committee decided to have a bi-monthly award to acknowledge those people with disabilities that have had special achievements in helping people with disabilities in the City of Cockburn. The other objective of the award is to increase the number of positive media messages relating to people with disabilities making an important contribution in our community.

The award art-work was designed by a local artist with a disability.

The nominations for the first award are:
Frank Thomas - Disability Access Officer
City of Cockburn
Pamela Barrass - Committee member
Disability Advisory Committee
Allister Shields - Chairperson of the Disability Advisory Committee

All three people have been longstanding volunteers in the community and have strongly advocated for improved access and participation for people with disabilities within the City of Cockburn.

If you know of someone who has made a positive contribution to the lives of people with disabilities and would like to nominate them for the award, then please contact

**Frank Thomas our Disability Access Officer
at ph: 9314 6363.**



MEET COCKBURN'S RECENTLY ELECTED COUNCILLOR



Cockburn's newest Councillor was sworn in by Mayor Stephen Lee on Thursday July 19th, at a ceremony in the Council Chambers. Cllr Amanda Tilbury was elected unopposed to fill the seat vacated by Susan Rennie.

The 25-year-old UWA PhD student thanked her family and friends after the swearing in. Mayor Lee said the fact that Cllr Tilbury was elected unopposed shows the confidence the community has in her.

Cllr Tilbury represents the East Ward on the Cockburn City Council.
She can be contacted at:

CLR AMANDA TILBURY
3 Rendell Avenue
ATWELL WA 6164
Mobile: 0407 310 376
Phone/Fax: 9498 5317
E-mail: atilbury@cockburn.wa.gov.au

– Council's Future Planning Directions –

The City is pleased to advise that further instructions were recently received from the Minister for Planning and Infrastructure regarding major modifications to Town Planning Scheme No 3. The directions from the Minister will be outlined in a report being prepared for the next ordinary meeting of the Council on 21 August 2001. The major modifications to Town Planning Scheme No 3 will then be re-advertised for 28 days. It is anticipated that the Minister could finalise

Town Planning Scheme No 3 by December 2001 to January 2002.

Town Planning Scheme No 3 is the culmination of over 4 years of dedicated planning work by the Council and contributions from the community. The new Scheme will replace District Zoning Scheme No 2 (gazetted in 1992) as the major statutory planning document that directs future land use, subdivision and development within the City of Cockburn for at least the next 5 years.

CUSTOMER SERVICE AWARDS

The City of Cockburn is committed to a high level of Customer Care.

Every second month, a High Achiever's Award is made to a staff member based on nominations and feedback from our Customers...YOU!

So, please, stop and take a minute to consider...

If you have received outstanding service from one or more of our staff and would like them to be recognised for their efforts, please complete the attached form, cut along the dotted line and post it to:

Dee Dowd

Customer Services Co-ordinator

City of Cockburn

Reply Paid 1215

Bibra Lake DC WA 6965

A postage stamp is not required.

Some of the attributes sought when being considered for a High Achiever's Award are:

- ✳ Willingness
- ✳ Helpfulness
- ✳ Shows initiative
- ✳ Polite and courteous manner
- ✳ Co-operative
- ✳ Setting a good example to other staff
- ✳ Assisting beyond the "Call of Duty"
- ✳ Dedication to team work
- ✳ Sensitive to people's concerns
- ✳ Good understanding of the City's services
- ✳ Good Communications skills

So if you have received good service from a member of the Council staff please let us know by completing the form below. Thank you.



City of
Cockburn



STAFF MEMBER BEING NOMINATED: _____ DATE: _____

LOCATION/WORKPLACE: _____

PERSON NOMINATING: _____ TELEPHONE: _____

WORKPLACE/ADDRESS OF PERSON NOMINATING: _____

REASON FOR NOMINATING: _____

