



SUMMER OF FUN

4

PREPARING FOR AN
EMERGENCY

5

CULTURES MAKE MUSIC

6

SWIM SCHOOL

7

CELEBRATE ABILITY

8



CITY OF COCKBURN
SUPPORTING THE ENVIRONMENT
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open and waiting for your call

The City of Cockburn Customer Contact Centre was officially opened on Monday November 26 and has been busy fielding calls from members of the community.

In the first three weeks of operation the centre's friendly staff answered 4,335 calls and were able to provide advice on a range of City services including rates, building applications and upcoming events.

We have received plenty of positive feedback on the customer contact centre and look forward to continuing to provide efficient and friendly customer service to the community.

The centres staff are trained to help you with any council enquiry. Simply phone 9411 3444 from 8am to 5pm weekdays or please visit the City's offices between 8.30am and 4.30pm weekdays.



Photo courtesy Community Newspapers

introducing the city's parks services team

Parks Services (part of the City's Parks and Environment Department) is responsible for planning, designing, constructing and maintaining all of Cockburn's sports fields, parks and street gardens; that equates to more than 700 hectares of parks, grass and gardens to take care of!

This includes the mowing of grass, verges of main roads and median islands and caring for the trees and

garden beds, along with installation and maintenance of sprinkler systems, playground equipment, seats, picnic settings, signs and paths, just to name a few.

The Parks Services team does a great job of maintaining Cockburn's 202 parks, 25 sporting fields, 164 playgrounds and 53km of fencing. The team makes sure that all of these facilities are maintained at the highest standards for optimum safety, amenity and resource availability.



what a year it has been for the City

Over the past year the City has won an array of awards, from outstanding achievement in planning and building to our sport and community programs and our sustainability measures.

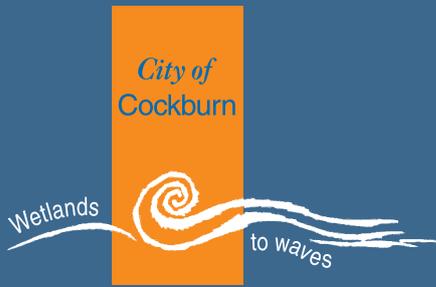
It was a fantastic year for the City and we hope to continue this success in 2008 with new projects soon due to commence, which will make our city more beautiful and an even better place to live for our residents.

Some of the City's key awards in 2007 included:

- WA Planning Minister's Award for Cockburn Central – Planning Institute Australia (Western Australia) Planning Excellence Awards 2007 won by Landcorp and Cardno BSD.
- Home Building Society 2007 Achievement Award for electronic lodgement of building applications.
- Heart Foundation Kellogg Local Government Awards 2007 – State Winner and National Finalist's for Cockburn's Youth Active Program.

- ICLEI (Sustainability for local governments) Water Campaign Award for the City's commitment to water conservation.
- 2007 Greenhouse Challenge Plus Award won by SMRC for outstanding achievement in greenhouse gas abatement by government and essential services – Federal Department of Environment and Water resources and the Australian Greenhouse Office.





mail

PO BOX 1215
BIBRA LAKE, WA 6965

office

CNR ROCKINGHAM RD
AND COLEVILLE CRESCENT,
SPEARWOOD, WA

opening hours

8:30 AM – 4:30 PM

phone

(08) 9411 3444

fax

(08) 9411 3333

email

customer@cockburn.wa.gov.au

web

www.cockburn.wa.gov.au

mayor's message

It has been a busy past 12 months at the City but it is always pleasing when our hard work is acknowledged through the many awards we have won.

Cockburn Central has been one of our most pivotal projects and it's now recognised around Western Australia for its innovative design.

We have also spent a lot of time and energy into introducing new sustainability initiatives to help reduce our ecological impact on the environment, and the awards we have won over the last year further illustrates our ongoing commitment to this.

2008 is going to be another busy year for the City with many new projects due to get underway including the Phoenix Central Revitalisation project, construction of the Regional Senior Citizens Centre, the Spearwood Avenue extension to Cockburn Road and the commencement of the Hammond Road Sport and Recreation Facility in Success.

After a very fulfilling 2007, we are excited and enthusiastic about the challenges that lie ahead of us in 2008 and look forward to another successful year.

As always, if you have anything you would like to tell us about or discuss please don't hesitate to contact myself or your local councillor.

Stephen Lee
Mayor



speed limit reviewed

Main Roads WA advises road users that changes to the speed limit on Lyon Road, will occur on Monday 14 January 2008.

The existing speed limit of 80km/h will be reduced to the Built-Up Area default speed limit of 50km/h from Zodiac Loop to Congenial Loop and 70 km/h from Congenial Loop to Rowley Road.

The proposed changes will be implemented as part of Main Roads ongoing review of the speed limits in the metropolitan area.

Motorists are reminded that speeding is an offence.

Further information can be obtained by contacting Rick Hunnisett at Main Roads on 9323 4180.



FREE Community Concert Series

Saturday, 19 January 2008

7pm – 10pm

Beeliar Reserve, Lakefront Ave, Beeliar

Libby Hammer & Hip Mo' Toast

Saturday, 2 February 2008

7pm- 10pm

Lakelands Reserve, Southlake Drive, Southlake

L.A. Gold

Saturday, 16 February 2008

7pm – 10pm

Davilak Oval, Rockingham Rd, Hamilton Hill

Hell's Bells - A salute to AC/DC

REGIONAL CONCERT

Sunday, 2 March 2008

7pm- 10pm

Manning Park, Azelia Rd, Hamilton Hill

Feat. Vanessa Amorosi and opening band 'Just Ace'

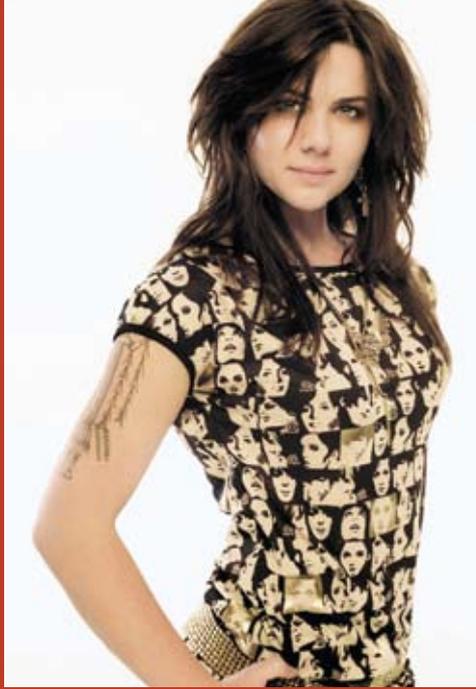
Coogee Beach Festival

Sunday, 9 March 2008

9am – 2pm

Coogee Beach Reserve, Powell Rd. Coogee

Various entertainment, free rides, competitions and more!



Snap shots taken at the Cockburn X-mas Concert 2007





volunteers unite

The City's Inspirational Volunteers Dinner was held on Wednesday December 5th 2007.

The event was a 'Thank You' from the City of Cockburn to its many volunteers who work tirelessly throughout the year to bring that special something to Cockburn.

Congratulations to Meera Chauhan who won the City's Inspirational Volunteer Award. Commendations went out to Max Freeman, John Glisenti and Ugo Demarchi.

Meera received a \$100 gift voucher from Cockburn Gateway Shopping City and a crystal trophy award. Commendation recipients also received a \$100 gift voucher from Cockburn Gateway Shopping City.

Congratulations again to Inspirational Volunteer Award recipients and to all Cockburn Volunteers who are extremely valuable to the Cockburn community.



preparing for an emergency – help by becoming a volunteer

The City of Cockburn is responsible for preparing the community in the event of a large-scale emergency such as bush fires, tsunamis, oil spills and cyclones.

The City's Local Emergency Management Committee (LEMC) is currently in the process of adopting its own emergency management plan, and the Cockburn State Emergency Service is just one of the organisations on this committee.

The Cockburn SES is a volunteer organisation that provides emergency services. Its main role is to help clean up damage after storms and floods as well as undertake searches of missing persons and assist the fire brigade and police with traffic / pedestrian control when required.

Cockburn SES Manager Keith Drayton said the SES provided initial response to people in emergencies.

"We go out and assist those people in need and help them in any way we can to get them back on track to a normal life. This can be anything from helping pump water out of a flooded house to assisting a family after a car crashes into the front of their home."

Mr Drayton has been a volunteer with the SES for some 28 years and said there was nothing more rewarding than helping out people in your community.

The Cockburn SES is always looking for more volunteers. If you are interested in becoming a volunteer training is held every Tuesday evening. To find out more please contact the SES on 1300 130 039.

Alternatively, if you are interested in participating in a survey on emergency risk management analysis please email selliott@cockburn.wa.gov.au



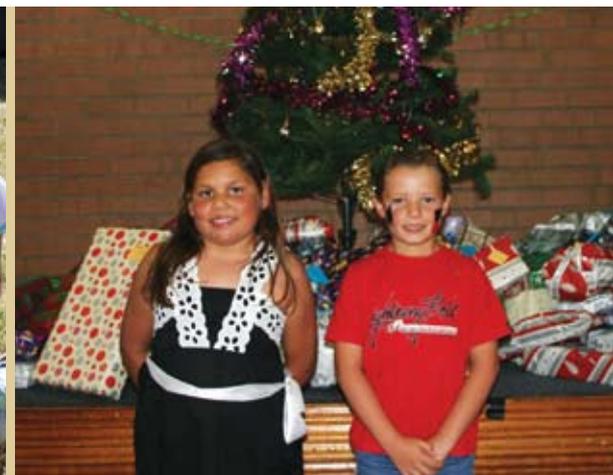
cultures make music

The Adult Migrant Educational Services (AMES) run English lessons for adults at the Centenary Hall in Coolbellup twice a week during school terms on Mondays and Wednesdays between 12pm and 2pm.

A crèche operates from the Coolbellup Community Centre for those women who have young children. Last year this group joined together with an Aboriginal Mothers and Children's group, City of Cockburn local families and the Coolbellup Community Centre staff for a Multicultural Brunch to celebrate Reconciliation week. The event was a great success and children really do bridge the gap between cultures and language groups.

As part of City of Cockburn's Kids Across Cultures Program, a series of eight music workshops are being run for mothers and children on Wednesday mornings before the English classes from 11am-12pm. There is a half hour music and movement class run by an experienced playgroup leader followed by lunch.

For any service providers or migrants who require more information about this group, please contact the City's Joan de Castro, Early Years Development Officer, on 0408 938 693.



Nyungar Kulungas X-mas Party

There was lots of laughter and excitement at this year's Nyungar Kulungas Christmas Party for Aboriginal children and their families at Centenary Hall, Coolbellup. Children were treated to face painting, an animal farm and a sausage sizzle. Santa also made an appearance, handing out lollies and presents to each of the children. The presents were donated from Target Bull Creek's Wishing Tree. On behalf of the City we say a big thank you to Target for putting the excitement back into Christmas and making it such a special day for these children!

swim school

Vacation Lessons:

December 07 & January 08

Holiday Program

December Program

5 day series starts 17th December 07

January Program

Starts 31st December 07

Choose between 4,5,9 and 10 Day Series.

Lessons for under 5's

Swim and Survive Program Stages 1-15

Term 1 Lessons

2nd February—13th April

No Classes Easter Long Weekend!

ENROLMENTS NOW OPEN!

South Lake Leisure Centre Can Offer You

- Small class sizes
- Infant and School Age Programs
- Choice of lesson times
- Class fees include spectator entry for two adults. Upgrades are available if spectators wish to swim

For more information please call the South Lake Leisure Centre on 9417 3003 or email swim@cockburn.wa.gov.au



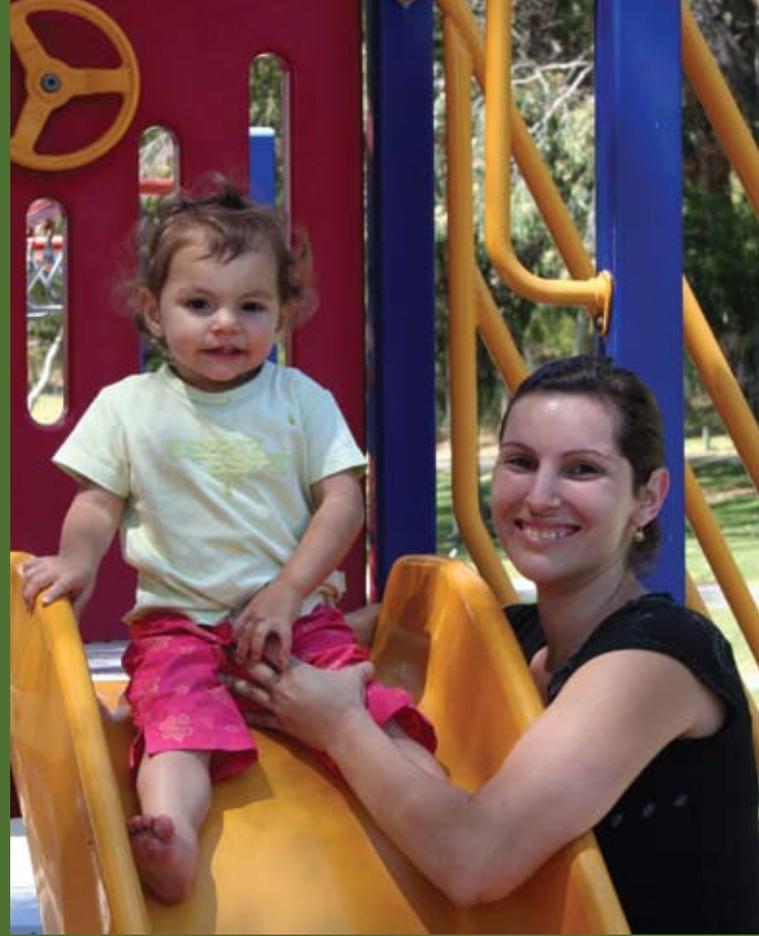
celebrating abilities

The City of Cockburn held its annual Celebrating Ability Day on Friday, 7th December 2007 at Manning Park.

The day boasted lots of fun for all including the popular animal farm, face painting, bubble lady, Captain Clean-Up, bouncy castles, free ice-creams and tonnes of entertainment by the Variety Choir and the City's own Events Coordinator, Marilyn Maclean who had all the kids up doing karaoke. There was even a competition for the best dance moves!

Best of all Santa came riding in, in the not so traditional sense, arriving on his specially designed motorbike.

The annual event aims to unite the community and celebrate International Day of People with a Disability.



community perceptions survey 2007 outcomes

Earlier this year, Council conducted its annual Community Perceptions Survey with a random sample of residents across all suburbs, to evaluate and monitor performance in a range of services and facilities provided by Council.

The outcomes of the survey showed that overall residents were satisfied and even delighted with the performances of the City's services particularly the City's weekly rubbish collections, fortnightly recycling collections and Library and Information Services.

The survey outcomes have provided areas of priority for Council to focus on in the short term future. Council has recently introduced a customer contact centre to improve how residents access relevant and timely information.

Council is soon to release its Corporate Governance Charter, demonstrating Council's commitment to principles addressing the main issues of accountability and community consultation in the management and decision-making process of Council.

Other Positive findings

When compared to other local governments taking part in the survey, the City of Cockburn received scores at or near the industry high in the following services areas:

South Lake Leisure Centre (79%)

Council Website (77%)

Enforcement of Local Laws & Environmental Health (67%)

Parks and Gardens (83%) and

Festivals and Events (80)

Whilst these ratings are high, the City will aim to further improve the community's satisfaction rating in next year's survey.

The Way Forward

The City of Cockburn is committed to improving its performance in all areas. The opportunity to participate in the community perceptions survey is one that Council embraces as a way to keep on track with community expectations and find ways of continually increasing our service levels to a growing community.

Council will ensure that the comments made in the survey by residents will be taken on board and reflected in the planning process for the future.



back to school

Yes it's that time again where we start getting ready for school. Whether your child is starting year one or starting high school we have the tools to help!

We have books on helping your youngster to adapt to the school way of life or even great recipe books to help with lunches.

We carry a large range of Easy Readers for those just starting out or for readers of any age.

Easy Reader Collection

Our Easy Reader Collection is a special collection for beginner readers. The selected books have three levels;

- Level 1. Ready!** These are very easy reads for beginners. The text is simple - with just a few words or sentences per page - and large illustrations.
- Level 2. Steady!** These books have up to a paragraph per page, and simple storylines. The words are getting more complex, and the illustrations support the text.
- Level 3. Go!!** These are first chapter books. They have strong storylines, with less focus on the illustrations.



blind date with a book

Love is in the air at the City of Cockburn Libraries where a special reading event has been organised to celebrate Valentine's Day.

Library members are invited to make a "blind date" with a book between February 11th and 15th. Those taking part will be given a wrapped book to read and a bag of sweets. Their names will be entered into a prize draw at each library to win cinema tickets, CD vouchers and chocolates.

Not a library member? It's as easy as filling in a membership form and providing id that shows your name and current address. And who knows just how exciting your blind date will be!

homework help!

Cockburn Libraries carry a range of study guides and study technique books to help you get a head start!

Looking for help with a project then just ask a Library staff member for homework help!

Public Libraries do not carry text books however our collection is very comprehensive. Library staff can guide you to our electronic databases such as Britannica Online, EBSCO and relevant Internet sites for more specific information.

When visiting a Cockburn library bring your library membership card, photocopying money, materials to take notes and your project requirements. When starting a project visit us early as there is often competition for the same information and it allows us to retrieve books from all over the state for you. Following these simple guidelines will ensure a stress free term for you and your parents!



why is the city undertaking this project?

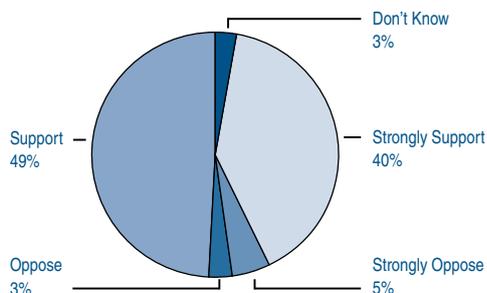
- The State Government has a new policy called “Network City” which sets out strategic direction for centres such as Phoenix to evolve into what it calls “Activity Centres”. Activity Centres are more than just shopping centres; they should include a range of employment, office, retail, living and entertainment, cultural and civic activities and be supported by better public transport.
- In fill sewerage will be completed in the next couple of years and the City is aware that a large majority of residents are interested in rezoning their properties.
- The community has expressed the need for a new senior citizen’s building and other community and civic facilities/services on Council’s six hectares land adjacent to the shopping centre.
- The Phoenix shopping centre is currently planning on expanding to increase its retail floor space.

the city has now completed the visioning phase of the project

The visioning phase of the project consisted of surveys of land owners, Phoenix traders and a Community Vision Forum. All of the community input is being considered as the City commences the preparation of the draft plans. These draft plans will be made available to the community for comment by April 2008.

SAMPLE SURVEY RESULTS AVAILABLE ON THE CITIES WEBSITE

1. Are you supportive of zoning changes in the Spearwood area to allow for further subdivision and re-development?



Summary of all the Community Input from Community Vision Forum available on City’s website or at the Council Administration Office. More results will also be published in the next two editions of the Cockburn Soundings.

sample community input

Many questions were asked at the community vision forum to determine key issues, such as the sample question below.

What would you like to change about the residential area?

1. Rezone to allow for mixed densities.
2. Improve roads particularly Rockingham Road.
3. Maximise greenness and beautify parks and recreational facilities.
4. More activities for different generations including a piazza, culture and entertainment hub and night time activity.
5. Streetscape with verge planting, greenways, walkways and street lighting.
6. More frequent public transport.

PROCESS FOR PREPARING THE PLAN



All of this information is now available on the City’s website and will also be published in the Cockburn Soundings over the next two editions.

the hello baby database

City of Cockburn is hosting an event called 'Hello Baby' on April 2nd 2008 for parents and babies aged 0 – 12months.

Your baby will receive a certificate welcoming them into the community and parents will receive a parenting calendar.

We would like to add your name to our database of families in the Cockburn area so we can inform you of upcoming events, activities and services for children and parents/carers.

Please complete the form below, cut along the dotted lines and post in to Children's Services Co-ordinator, City of Cockburn, PO Box 1215, Bibra Lake DC 6965.



Parent name: _____

Baby name to go on certificate: _____

Date of birth: _____ Phone: _____

Address: _____

Email: _____

Number of children in your family: _____

Age 0-1 year _____ 2-4 yrs _____ 5-8 _____ 9-12 _____ 13-18 _____

For any queries please ring Children's Services Co-ordinator 9411 3431